

2012 ICBS-R Cache Mgrs Meeting Presentation Outline

2/7/2012 – Andy Gray, Jon Skeels and Jeri Billiard

- Today's topics
 - Recent activities
 - Upcoming activities
 - User account management refresher
 - NAP

- Recent activities
 - ICBS system performance analysis and tuning effort in early 2011
 - CMB is now in place and working effectively
 - We made it through the first year with the "phase 2" ROSS-ICBS interface
 - The team deployed 7 releases in 2011
 - In October, Oxford Consulting started work as the Operations & Maintenance contractor to support ICBS
 - Oxford-IBM Team
 - Transition is still underway from former IBM Team
 - Introduced Chad Hooker – Oxford Senior Director of Supply Chain Management

- Upcoming activities
 - Finalize updated eLearning content
 - Cheri Campbell is currently leading this effort
 - Maintain training materials/QRGs
 - Complete CRs as approved by CMB
 - Several ROSS-ICBS CRs in next release
 - Work on two major enhancements approved by the Steering Group:
 - Pierbridge shipping integration
 - ICBS-CBS-Pay.gov interface
 - Transition to new NESS LDAP ("NAP") application
 - Upgrade to Sterling WMS 9x – no earlier than late 2012
 - Prepare legacy ICBS data for data warehouse and reporting
 - User-defined Ad Hoc reporting

- User account management refresher
 - Findings from ICBS user account review in 2011:
 - Direction to deactivate LDAP accounts for "terminated/released" personnel wasn't 100% clear, so many temporary employee accounts weren't deactivated
 - Only about 25% of account deactivation requests were made within 5 business days of employee termination
 - Follow-up actions needed:

- CAAs need to request deactivation of LDAP accounts for any employee within 5 business days of an employee's termination/release/lay-off/transfer (even if you expect them to return in the future)
 - The "Account Management Process" document has been updated with this clarification
- NESS Application Portal (NAP) – Jon Skeels
 - Our current LDAP application does not meet federal security requirements. We have until June to transition to NAP to meet those
 - All ICBS users will be NAP users
 - Purpose - NAP provides:
 - Central location from which to launch FAM (Fire & Aviation Mgt) applications
 - Framework and mechanism for providing shared LDAP services across FAM applications
 - FAM applications include:
 - ICBS (Interagency Cache Business System)
 - ROSS (Resource Ordering and Status System)
 - OIS (Organization Information System)
 - DMS (Dispatch Messaging System)
 - e-Isuite (Incident Based Automation System)
 - FAMWEB (FAM Web Applications)
 - FPA (Fire Program Analysis)
 - WFDSS (Wildland Fire Decision Support System)
 - NESS NAP LDAP application will serve as a central user account repository, allowing standardized user authentication and user account management across both web and non-web based FAM applications
 - Users will request a NAP account for ICBS online
 - ICBS privileged user (Cache Account Administrator) will still need to assign the application privileges to the user
 - User Account Types:
 - Standard User Account – Allows users to perform basic actions in NAP:
 - Launch applications to which user account has been authorized
 - Manage their basic user and user account information, including
 - Changing their password.
 - Requesting an additional user account.
 - Retrieving their username if forgotten.
 - Resetting their password.
 - Privileged User Account – Allows users, based on assigned roles, to:
 - Manage user accounts in NAP.
 - Manage NAP and FAM application information in NAP.
 - Access and perform privileged activities in FAM applications.
 - Standard or Privileged user account designation in NAP carries over to FAM applications and determines FAM roles that can be assigned

- Password Changing:
 - Standard user account passwords must be changed at least every 60 days
 - Privileged user account passwords must be changed at least every 30 days
- All NAP users (including ICBS users) will need an email address (gov't or personal) so that a password can be emailed to them
 - The current process of mailing passwords to supervisors is not acceptable
 - Users without an email account can get one nearly instantly from Google or Yahoo (e.g. a gmail account)
- More detailed information will be available as NAP is rolled out (e.g. migrating existing accounts creating new ones, etc.)