

**ICBS Re-engineering Project Update  
National Cache Managers' Meeting  
November 2, 2010 – Coeur d'Alene, Idaho**

**Presenters:** Andy Gray and Jon Skeels

**Objective:** Get everyone “on the same page” as far as what the project team has been up to since our last meeting, and what’s planned for the months ahead.

● **Today's topics**

- Recent developments
  - Recent developments
  - Upcoming activities
  - ROSS-ICBS interface
  - AIT Returns
  - Jon's stuff (computer centers, etc.)
  - Issues for Steering Group
  - Other issues
  
- Recent developments
  1. All 13 National Caches and 2 LASCs are now implemented
  2. Transition to new IBM NESS System/Data Administration Team
    - Has performed numerous upgrades (Oracle DB, operating systems, security patches, etc.)
  3. Transition to new IIA Helpdesk
  4. Completed 2011 security self assessment
  4. ICBS-R Change Management Board (CMB) launched by Steering Group
    - Updated “Change Request” form
    - Jeri appointed as Change Mgt Coordinator
  5. Marcus Medina and Cheri Campbell recruited as new team SME/testers
  6. Deployment of new scan gun image
  7. BLM active directory network log-in implemented at GBK and AKK
  8. First phase of AIT Returns released last month
    - RFI Returns – currently being beta tested by AKK
  
- Upcoming activities
  1. Implement ROSS-ICBS interface in December
  2. Update eLearning, training PPTs and QRGs
  3. Complete CRs as approved by CMB
  4. Changes to FBMS extract file
  5. System performance analysis/tuning
  6. User-defined Ad Hoc reporting
  7. Develop and test ICBS “small volume template” for small LASCs
  8. Transition to new NESS LDAP application
    - User “self service” password reset web page
    - 30-day password expiration for privileged accounts (Cache Account Administrators)
  
- ROSS-ICBS Interface
  1. Exchange incidents, requests, fulfillment info

2. ROSS incident orders will appear as Draft Issues in ICBS
3. We can still enter incident orders in ICBS
  - Will use S-100000 – S-199999 request number block [incident provides request numbers as they do now]
  - This info will be shared with ROSS
4. Will still be able to forward, backorder and UTF requests (or parts of them)
5. Substitutions and consolidation process will be implemented:

Example	Ordered	Filled with
Substitution	000932 hose	001238 hose
Consolidation	000151 trombone 001197 bag 000495 strap	001149 backpack pump

6. Alert queues:
  1. Many users can be assigned to queues to see alerts
  2. Anyone can take actions needed
7. Alerts:
  1. Are broadcast to specific queues (e.g. incident, request, inventory, etc.)
  2. Assigned by default to one person per cache  
[It'll probably take a while to get comfortable with the alerts... suggest that cache users tell dispatchers to call them when an order has been placed and not assume the cache is processing it]
8. Deployment scheduled for December 7
9. Cache preparation
  1. Complete any:
    1. Issues with status less than shipped
    2. Forwarded/backordered requests
  2. No problem with in-progress:
    1. Work orders - refurb, kits
    2. Returns
10. ROSS-ICBS Training
  1. Draft training materials under development
  2. Delivery: WebEx/conference calls
  3. Working on ROSS-ICBS practice/training environment [so that ICBS users and dispatchers can practice scenarios together]

Some ROSS-ICBS questions:

- Will all incident orders have to be created in ROSS? *[No. ICBS users will still be able to create direct orders]*
- Will I be able to create incidents? *[No. If you enter an incident, ICBS will query ROSS. If it's in there, no problem. If not, you'll have to call dispatch to have it created in ROSS]*
- Will I be able to find the incidents I need? *[Yes, you should be able to]*
- Do dispatchers and incident teams know about the block of request numbers that caches will use? *[An NWCG / ROSS issue paper was circulated some time ago. Dispatchers should be aware of this. The ICBS-R Team is planning to issue a memo/briefing paper to IMTs/Logistics Chiefs/Supply UL's etc. to get the word out]*
- AIT Returns

1. We rolled out “RFI returns” on the scan gun last month
    1. Testing at AKK and GBK
    2. Will let you know when this is ready for general use (soon)
    3. Will circulate training materials
  2. Phase 2 will incorporate other statuses (NRFI, UNS, UNSWT)
- Jon’s stuff
    1. ICBS-R O&M contract (working on this)
    2. Computer centers
      - Major upgrade
      - Will have three environments [NITC, EROS in SD and Denver Federal Center development environment]
    3. IT security
    4. Tech refresh for ROSS and I-Suite – based on Adobe Flex
    5. OIS
      - Systems like ICBS will eventually read from a common set of unit identifiers
      - OIS system to be released in April 2011, but no projected time line for ICBS to move to OIS
    6. Cognos
      - Query studio will be used for “ad hoc reporting”
      - Can’t turn everyone loose on it or system will come down
      - Also need to work on improving existing reports rather than everyone recreating their own versions of them
    7. Scan guns
      - ICBS-R O&M contract will include task to maintain scan gun image
      - Working to implement Avalanche software [to be able to deploy gun upgrades remotely instead of shipping them to Jon for this]
    8. FS moving to new financial system in the next year
      - Will be based on same SAP product as DOI’s FBMS
      - Hope the FS doesn’t adopt 50-character codes
  - Issues for Steering Group this week
    1. LASC implementation priorities
      1. Related to both the San Dimas inventory management system pilot in McCall, and the ICBS Small Volume template beta test
    2. BLM funding request for:
      1. CBS/Pay.Gov interface
      2. Pierbridge integrated shipping product
    3. O&M contract and organization
  - Other Issues
  - Thank you