

Keeping track of incidents merged in ROSS

Merge Notification message. This message from ROSS notifies ICBS that a registered incident has been merged with another incident.

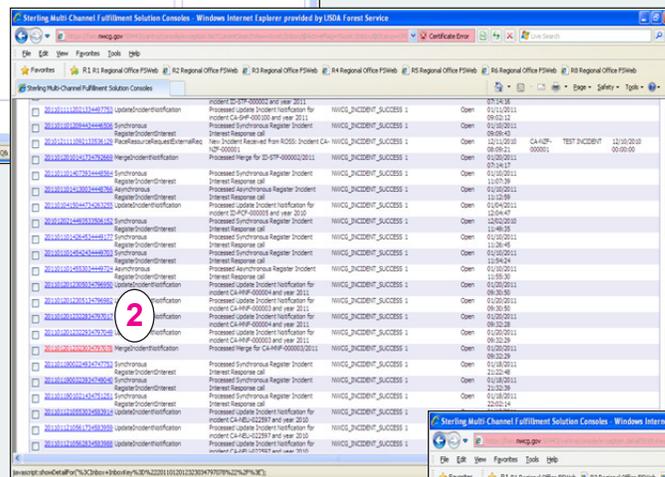
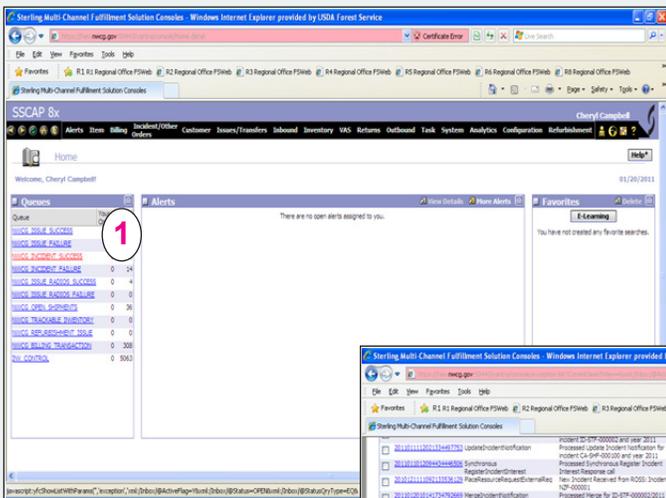
Source incident. The source incident is the registered incident. Once merged with the destination incident, it is locked and closed.

Destination incident. Once the source incident is merged with the destination incident, the destination incident becomes active.

To review the details of a Merge Notification alert

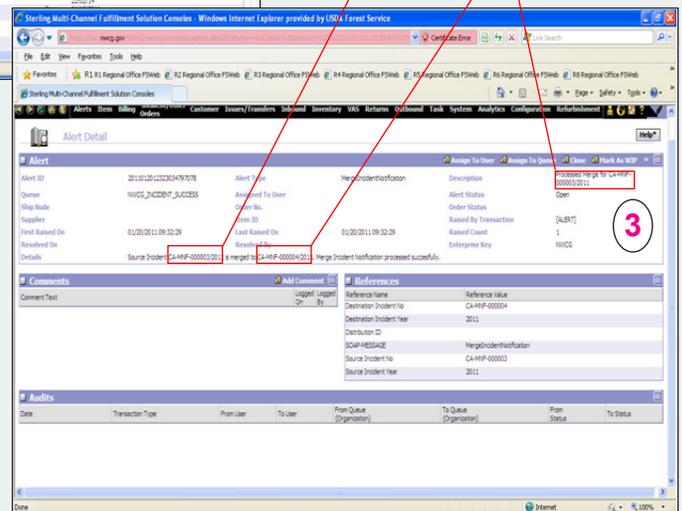
Although alerts are assigned to the predefined default cache user, you can act upon any alert in the Alerts queue. This task shows sample screens from the NWCG_INCIDENT_SUCCESS Queue.

- 1 On your **Home** page under **Alerts**, click the **NWCG_INCIDENT SUCCESS** queue.
- 2 On the **Alert Detail** screen under **Alert**, locate and then click to select the **MergeIncidentNotification** alert of your choice.
- 3 Review the **Details** and **Description** as needed, and then click



source incident

destination incident



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