



**ICBS Business Release Notes**  
**BR 1.3.1.0**  
**11/05/2013**

**BR 1.3.1.0 is scheduled to be deployed into production on 11/05/2013**

**Change Request/Bug Fixes**

Below are the changes that are scheduled to be implemented in this release. There are a total of 18 CR's in this release.

**Billing Transaction**

1. **CR 1091 - Permissions and process for updating billing transaction records.** Change has been implemented to provide the ability and permissions to the NWCG\_ALL group to remove billing transactions from the database. This will allow more developer time and effort for other CR's and business. Only billing transactions that are set with the flag extract = N can be removed and will only be performed for extenuating circumstances.
2. **CR 1138 - Returns/Billing Transaction mismatch.** A situation was discovered that when items that were originally part of an incident transfer were returned from the 'to' incident the billing transaction was reflecting the 'from' incident for the non trackable items. This was only occurring when the issue number was entered on the return header screen. If the incident number was entered the system was behaving correctly. This has been corrected so that the billing transaction is updated correctly regardless of whether or not the return is created by entering the issue number or incident/other order number. Also any transactions that were created because of this problem have also been corrected.

**Catalog Item**

1. **CR 823 - Catalog - Refurb Spec Attribute.** Added an attribute for each catalog item to identify items requiring refurbishment specifications. The default will be 'N' and will allow for update to 'Y'. The Catalog Information Report has also been changed to add sort criteria to filter by refurb specification Y or N.

**Cognos Reports**

1. **Catalog Information Report**
  - **CR 822** - Added a filter to the Catalog Information Report that allows the report to be run by 'Published' or 'Unpublished' items
  - **CR 920** - Added the standard pack information from the item catalog to this report.
2. **CR 829 – Physical Count Results Reports.** Exposed the prior count years on the prompt page for the Physical Count Results and Physical Count Results by Item Reports so that users can query prior year items and/or adjustments.

3. **CR 912 – Cognos reports with slow prompt page display.** Changes have been made to the prompt page on several reports so that the page will display to the user faster. In most cases the drop down to select incident/other order numbers have been removed and the user will need to type in the information and insert it for the report. This change has greatly improved the performance of the reports. These reports have been changed: Billing Information Report, Enterprise Outstanding/Surplus, Non Trackable Inventory Adjustment and Outstanding Surplus. We are continuing to look at other reports to optimize the performance.
4. **CR 1062 - Outstanding/Surplus Report and Enterprise Outstanding/Surplus Report.** Items that were consumed during the refurb process were not consistently displaying and/or calculating on the report. This has been corrected.
5. **CR 1133 - Incident Summary Loss Use and Enterprise Incident Summary Loss Use.** These two reports are now in production. Calculation and reporting problems have been corrected. *Note: going forward these new incident summary/loss use reports should be used in lieu of the old reports. Further analysis is being done on the old reports to improve the data and calculations.*
6. **CR 1118 – Physical Count Prep Report.** This report was including issues that were in a status of ‘partially shipped’ but the transaction was in fact complete. This has been corrected. The report was also printing information for all previous years. A filter has been set to only print information for the current calendar year and one prior calendar year. This way depending on the timing that a cache starts preparing for their inventory is will include all relevant information.

## Database

1. **CR 1004 - Update User Permissions for NWCG\_Cache\_Account\_Admin and NWCG\_Cache\_System\_Admin.** The user permissions have been updated for these two groups:
  - NWCG\_Cache\_System\_Admin: removed user account management permissions from this role
  - NWCG\_Cache\_Account\_Admin: updated this role to ONLY include account management permissions

The reason for this change is that the NWCG\_Cache\_Account\_Admin accounts are reserved exclusively for account management, and are therefore privileged accounts having the required 30-day password expiration, rather than the standard 60-days. The \_NWCG\_Cache\_System\_Admin accounts are not for account management and are exempt from having the shorter password expiration.

Each cache needs to update any privileged (ad.) user accounts (example: “ad.slegg”) and remove all permissions except for NWCG\_Cache\_Account\_Admin. The equivalent standard account for these same users (example: “slegg”) also need to be updated to remove the NWCG\_Cache\_Account\_Admin permission. This update is needed to comply with the security regulations that we are required to adhere to, and **needs to be in place no later than December 1, 2013.**
2. **CR 1122 - Pend In/Pend Out Automated Script.** There is a known product bug that causes pend in or pend out records in ICBS that aren't associated with any move task(s). The Sterling product has recommended that these be removed on an as needed basis. To date this has been accomplished with a script that is manually run by the Oxford team.

A change has been made so that this same script will be run automatically on a weekly basis to clear any of these pend in or pend out records. When incident business increases we have the option of changing the frequency of this update as well.

### **Incident Issues**

1. **CR 983 – I-Suite interface - Custom Agent for Confirm Shipment.** A change has been made that converts the iSuite Interface to a custom non task based agent instead of being triggered by the success of Confirm Shipment. This change was made at the request of the I-Suite team.

### **Physical Inventory**

1. **CR 854 – Trackable inventory not at the node.** A validation has been added so when trackable items are entered on the console or scanned as part of the yearly physical inventory process, the system will check that the trackable ID is 'at node = Y'. If it is not 'at node = Y' an error will display to the user and will not allow the process to continue or accept the variance.

### **Refurbishment Workorder**

1. **CR 953 – Refurbishing Process- decrementing of inventory from refurb location.** The situation was occurring where inventory that was consumed during the refurb process was not getting decremented from the refurb location even though the billing transaction was successfully created. The research proved that is the user did not tab all the way through the line that the consumed inventory was entered it was not decrementing the inventory.

A change has been made to this process where the user does not need to tab through the line in order to insure the inventory is decremented. The user can click in the quantity field and enter the quantity and the system will update the information correctly. This CR was initially implemented as part of release 1.3.0.9 but after deployment users were experiencing problems processing refurbishment workorders, so this change was rolled back. The problem has been corrected.

### **Returns**

1. **CR 855 – Adjusting Returns.** Change made to only allow NWCG\_ALL permission group the ability to adjust returns. Only return transactions that are in a status of extracted = N can be adjusted. Any other data updates (i.e. trackable status, incident table updates) will need to be done by the Oxford team.

## **ROSS – ICBS Interface**

1. **CR 1093 – Automated ping test to ROSS.** Automated the ping process to ROSS to check on status of the ROSS-ICBS interface. Previously there was a manual process that would ping ROSS and report back. The automation will notify the development team and ICBS Admin team if there is a communication problem between the two systems.

## **Workorder**

1. **CR 1056 – Billing transaction discrepancy for partial quantity confirmations.** A problem was discovered with the billing transaction record for the kit components when a kitting or dekitting workorder quantity was partially confirmed. When the remaining quantity was confirmed the system was not recording the correct kit component quantity in the billing transaction even though the inventory was decremented correctly. This has been corrected.