

CHANGE REQUEST REVIEW (APPROVED)
04/22/2011 CONFERENCE CALL

CR #	Defect Type	Status	Module	Detected in Release	Target Fix Version	Priority	Summary	Description	Comments
46	Defect	New	Refurb Work Order	BR1	1.3.0.2	1-Low	Putaway Move Task generated by Refurb Completion does not contain reference to master work order	There is no visible link from a putaway move request to the return, shipment or master work order number that originally generated the move task from refurb to storage. This makes it difficult for users to identify those move tasks. Add the appropriate document number to the putaway move request. This is only an available option for non-RRP nodes.	Jeri Billiard <jbilliard>, 8/18/2010: Approved by CMB
217	Defect	New	Returns	BR1	1.3.0.2	2-Medium	Trackable lookup in return process	1. Enter an incident/other order number and enter a cache item that is trackable. 2. Access the trackable lookup 3. Change the incident/other order number in header 4. Access the trackable lookup 5. The same trackable ID numbers are displayed from the first incident/other order number that was entered. The trackable ID's that were issued to the second incident do not display.	Jeri Billiard <jbilliard>, 8/18/2010: Approved by CMB as a bug not an enhancement
233	Defect	Open	Reports	BR1	1.3.0.2	3-High	Return Worksheet Report - w/incident and item details	Return worksheet report does not print the trackable ID numbers of kit component items within another kit. Example: return worksheet ran for cache item 002069 and the kit trackable id number of the kit prints but the trackable id information for the 000340, 000709 etc do not print. I have examples if you want me to fax. LOE - high	Gomathi Subramanian <gsbramanian>, 7/23/2009: We have a workaround "KIT RETURN WORKSHEET REPORT" for this CR in Build 1.2.7.1 Jeri Billiard <jbilliard>, 8/18/2010: Approved by CMB
457	Defect	Open	supplier Item	BR1	1.3.0.2	2-Medium	Supplier Item Details - Audit	Unable to access the audit information for the supplier item details. When the audit icon is selected a blank page appears and the system has to be rebooted in order to get out of that screen. Attached is a sample screen shot. After further research the audit information does display after a 3-4 minute wait and then an 8 minute delay to close the screen. Believe the problem is that it is displaying the audit trail for all supplier items and not the item that is selected. I selected cache item 000030 and the audit produced 5000 records.	Jeri Billiard <jbilliard>, 8/18/2010: CMB recommended retesting of this CR for validity. Caches to test and report back to Jeri by 8/20 - CDK, NCK and NWK. Responses received from CDK and LGK (on behalf of NWK).

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484	Defect	New	Database	BR1	1.3.0.2	2-Medium	Audit trail - no display of information	<p>Listed below are the areas that when the user clicks on the audit icon nothing displays:</p> <ol style="list-style-type: none"> Returns> inbound order shipment details. 8/18 - attached document with error that displays when trying to access audit information Shipment details for: issues, transfers, returns, inbound. 8/18 - attached document with error that displays when trying to access audit information. Incident console> incident audit details - there is no information concerning the modifications i.e. old value vs new value. <p>LOE - high due to number of screens</p>	<p>Jeri Billiard <jbilliard>, 8/18/2010: CMB recommended retesting of this CR for validity. Caches to test and report back to Jeri by 8/20 - CDK, NCK and NWK. Responses received from CDK and LGK (on behalf of NWK).</p>
486	Enhancement	New	Reports	BR1	1.3.0.2	2-Medium	Issue Report - Trackable ID's kits	<p>When a trackable kit with multiple trackable components is issued i.e. cache van print all the trackable ID's on the issue report.</p>	<p>Jeri Billiard <jbilliard>, 8/18/2010: Approved by CMB</p>
509	Enhancement	New	Trackable Inventory	BR1	1.3.0.2	3-High	Trackable Inventory - Disposing when status is Issued	<p>Trackable inventory that has been issued or transferred from the cache on a permanent basis or has been lost or destroyed in the field needs to be disposed of from the trackable inventory records. This process needs to be controlled by user permissions.</p> <p>Add a delete option on the trackable inventory details page. When the user clicks on the cancel button a reason and reason box will display with the options of</p> <ol style="list-style-type: none"> Lost/Stolen Destroyed Transferred Issued Other <p>LOE - medium</p>	<p>Jeri Billiard <jbilliard>, 8/18/2010: Approved by CMB. Add options from AD-112 and circulate to the CMB for input. User permission set at CSA. AD-112 - Unserviceable, Obsolete, Damaged, Lost or Stolen, Cannibalized for parts, Destroyed, Other 4/22/11 CMB discussed this item. Decided on having "Lost / Stolen" to replace just "Stolen" and to add a 5th option of "Other" added to list.</p>
616	Enhancement	New	FBMS	BR1	1.3.0.2	3-High	FBMS - Updating Transactions	<p>During the stores review when an account code transactions needs to be changed need a process that will update all the transactions associated with the account code/order number.</p> <p>The account code update will be on the Billing Transaction Review console for only Returns and Refurb Transactions.</p> <p>LOE- high. This is needed for the stores processing function</p>	<p>Jeri Billiard <jbilliard>, 8/18/2010: Approved by CMB</p>

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55	Enhancement	Open	Software	BR1	1.3.0.2	3-High	Batch Sheet - Issue	<p>Batch Sheet - add</p> <ol style="list-style-type: none"> 1. incident/other order number 2. ship to or deliver to information - if deliver to panel is populated print that information on the batch sheet. Otherwise the ship to info 3. Add the line comment 4. Add Incident name <p>Major enhancement with high level of effort. Estimated one to two month effort for analysis, development, testing and implementation.</p>	<p>Jeri Billiard <jbilliard>, 8/18/2010: Approved by CMB. Changed priority from medium to high. Added additional information to print on batch sheet. See description.</p> <p>4/22/11 Option of smaller font was presented to CMB. That would allow for more characters in description. CMB agreed.</p>
338	Enhancement	Open	Incident / Other Issue	BR1	1.3.0.2	2-Medium	Issue Details Screen - remove PC field	<p>Remove the product class field from the issue details screens and any subsequent screen as necessary.</p> <p>LOE - high</p>	<p>Jeri Billiard <jbilliard>, 8/18/2010: Approved by CMB</p>
351	Enhancement	New	Incident / Other Issue	BR1	1.3.0.2	3-High	Issue transactions for trackable items	<p>Users can not easily find the trackable ID's that are issued on a particular issue. There is not a way to query somewhere in the issue details etc to see this information.</p> <p>Add the trackable ID's to the issue details. Option would be to add a trackable ID icon that the user can select and view the trackable ID's issued for that particular issue.</p> <p>LOE - high</p>	<p>Gomathi Subramanian <gsubramanian>, 7/23/2009: The workaround is to view the Trackable IDs from Trackable Inventory Console --> Search by Last Transaction Information --> Document No (i.e Issue No)</p> <p>Jeri Billiard <jbilliard>, 8/18/2010: Approved by CMB. Changed priority from medium to high. Use option of trackable ID icon for lookup.</p>

BUSINESS RELEASE 1 DEFECTS

CR #	Defect Type	Status	Module	Detected in Release	Target Fix Version	Priority	Summary	Description	Comments
633	Defect	New	Database	BR1	1.3.0.2	2-Medium	Sorting records from console search	We can retrieve up to 400 records on the search consoles, but can only sort if we put in 250 or less - at 251 it quits letting us sort. Requesting that it be fixed so we can sort up to 400 records. I have identified the consoles this affects, and the ones I didn't identify, I have a feeling they would have the same results - there weren't enough records to test them. Also again, on Location Inventory Console, it doesn't tell us how many records were retrieved. (I've reported this previously.) Submitted by Karen Mason/NWK	Jeri Billiard <jbilliard>, 8/18/2010: Consoles identified: Item, Trackable, Supplier,Billing,Customer,Incident, Other Order, Issue, Cache Transfer,Inbound, Master Workorder
634	Defect	New	Returns	BR1	1.3.0.2	1-Low	Return - Kit description repeating for components	Problem reported that when a kit is returned by components that sometimes the same kit description displays for the components. I was able to replicate the problem - It is happening when the user enters the cache item number of the kit i.e. 000970 in the item ID, tabs to the NRFI line and enters the quantity, clicks in the RecdAsComponents box. If the cursor is back in the cache item number field i.e. 000970 and the user tabs out it will display the same description for all the component lines.	
675	Defect	New	Returns	BR1	1.3.0.2	3-High	Return pricing - non trackable items	We found a situation where an item was issued at \$2.56 and when the return was processed it was returned at \$3.04. This happens when a non trackable item is returned and the price has been adjusted during the pricing year. This change request is to provide the issued price on the return if the user enters the original issue number when the return is created and not just the order number.	
679	Defect	New	Refurb Work Order	BR1	1.3.0.2	2-Medium	Master Refurb Workorder Console - query by cache item	If you select "contains" or "starts with" in the Item ID in the Master Workorder Console it doesn't work - i.e. to query 000148's you have to either leave the drop down blank and put in 000148 or select "is" and put in 000148. Otherwise, no data is retrieved.	Jeri Billiard <jbilliard>, 1/10/2011: Submitted by Karen Mason/NWK
685	Defect	New	Cognos	BR1	1.3.0.2	2-Medium	Cache Item Transaction Report - sort by Transaction Date	If the sort option of 'transaction date' is selected the report is not sorting in date order.	
692	Defect	New	Loftware	BR1	1.3.0.2	2-Medium	Cache to Cache Issue Transfer Report - Requested Date/Time	The requested date/time required field is printing the required time as Central time instead of the nodes locale.	

BUSINESS RELEASE 1 DEFECTS

693	Defect	New	Returns	BR1	1.3.0.2	2-Medium	Return and Refurbishment Processing - Mfg Date	The manufacturer date is not populating when a trackable item is returned or during the refurbishment process	
696	Defect	New	Trackable Inventory	BR1	1.3.0.2	2-Medium	Tag Attribute - Mfg Serial Number	The UI field for entering the manufacturer serial number is limited to 12 characters. The database field length will accomodate up to 40 characters. Proposal to change the UI field length to 20 characters. Currently the longest value in the database is 18 characters.	
701	Defect	New	Cache Transfer	BR1	1.3.0.2	3-High	Cache Transfer - trackable kits	When a trackable kit is transferred via the cache transfer process the ship node key is not being updated correctly. It is still the ship from cache and restricts the user from dekitting the trackable kit.	
437	Defect	Open	Incident / Other Issue	BR1	1.3.0.2	1-Low	Issue Details Screen - sorting	When sorting the field = item ID in the issue details screen the items are not sorted in cache item number order.	Jeri Billiard <jbilliard>, 7/19/2010: draft BR notes Jeri Billiard <jbilliard>, 9/20/2010: Draft BR notes 1.2.7.4.1
185	Defect	Waiting on Support	Database	BR1	1.3.0.2	3-High	Access to change Minimum and Maximum stocking levels	Access to Minimum and Maximum stocking levels. Currently only users with NWCG privileges can access this process. User group = NWCG Cache System Admin need this access also. This is a Product Defect.	Gomathi Subramanian <gsubramanian>, 6/27/2008: This is product enhancement Gomathi Subramanian <gsubramanian>, 7/17/2008: Henry will log a process inquiry with support Henry Myint <hmyint>, 7/31/2008: Case 47848 has been logged with SCI
454	Defect	Waiting on Support	Work Order	BR1	1.3.0.2	1-Low	Dekitting - Trackable kits	When a user processes a dekitting workorder and is prompted for the trackable id's the system does not validate that the particular trackable ID and/or item exists in the kit. The user is able to enter any trackable ID and the system will accept it and create a new record for it.	Support Case (110502: enhancement) and need custom logic needs to be added on top of enhancement (jsk) Jeri Billiard <jbilliard>, 9/20/2010: Draft BR notes 1.2.7.4.1

CHANGE REQUEST REVIEW (ENHANCEMENTS)

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CR #	Defect Type	Status	Module	Detected in Release	Target Fix Versio	Priority	Summary	Description	Comments
404	Enhancement	Waiting on Support	Mobile Terminal	BR1	1.3.0.2	2-Medium	Inventory Inquiry - Mobile Terminal (Product Enhancement)	When user is doing an inventory inquiry on the mobile terminal there is only one quantity that displays. Change the information on the mobile terminal to display the RFI, pending out and pending in quantities to the user.	4/22/11 CMB Not Approved - not needed on mobile, available on console
405	Enhancement	Waiting on Support	Mobile Terminal	BR1	1.3.0.2	2-Medium	Ad Hoc Move Process - Mobile Terminal (Product Enhancement)	Currently the ad hoc move process on the mobile terminal does not display any quantity information to the user. This request is to add the RFI, pending in and pending out quantity on the mobile terminal to the user.	4/22/11 CMB Not Approved - not needed on mobile, available on console
479	Enhancement	Waiting on Support	Inventory	BR1	1.3.0.2	3- High	Inventory Audit - Transaction Type	Create product enhancement case to display the true transaction type in the audit instead of only adjustment for all transactions.	Case 133459 logged with support. 4/22/11 CMB Approved
627	Enhancement	New	Trackable Inventory	BR1	1.3.0.2	4-Very High	Need to add request number as part of Trackable Inventory	<p>When ICBSR receives MergeIncidentNotification to move the ROSS tracked items from Incident A to Incident B, it queries Trackable Item List against Incident A. For the retrieved data, it does incident to incident transfer. We need to pass request number for the trackable item as part of incident to incident transfer. This will help in processing future Resource Reassignment notifications.</p> <p>- Whenever trackable item is issued, then we need to update the request number for that trackable item against the incident no and year.</p> <p>- Also, we need to update the existing trackable items in 'Issue' status with the request number</p>	4/22/11 CMB Approved
648	Enhancement	Waiting on Support	Database	BR1	1.3.0.2	2-Medium	Audit Results for Unserviceable Transactions	The audit results for location = UNS does not provide the transaction number or correct information for transactions.	4/22/11 CMB Approved

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671	Enhancement	New	Refurb Work Order	BR1	1.3.0.2	2-Medium	Refurb Workorder - Destination Inventory Status	Add a status of 'MISSING' to the destination inventory status on the Refurbished Item Detail screen. This will allow the users to mark trackable items that are missing from a kit and create an audit trail for replacing and reporting them. This status should make the trackable item unavailable for any further transactions.	4/22/11 CMB Approved
676	Enhancement	New	Inventory	BR1	1.3.0.2	1-Low	Adjust Location Inventory - Reason Code - PACK	If a user processes a location inventory adjustment and chooses the reason code = PACK it populates an inventory quantity in the PACK-BIN location. If the quantity is increased it creates a negative quantity in the PACK-BIN location and the quantity is decreased it creates a positive quantity in the PACK-BIN. Suggestion to remove the option for PACK as a reason code since it is not part of any functionality that the cache system is using.	4/22/11 CMB Approved
678	Enhancement	New	Inventory	BR1	1.3.0.2	2-Medium	Adjust Location - Default to 'decrease by' for disposals	When you go into Adjust Location Inventory and choose the Reason Code "DISP-UNSNWT", the Adjust Quantity defaults to "decrease by". I am requesting that all Reason Codes that pertain to disposals default the Adjust Quantity to "decrease by". This would save so much time, especially when we are cleaning out all of the DISPOSAL-UNSERVICEABLE items. Not having to click on the down arrow and selecting "decrease by" would save time as it does on the DISP-UNSNWT which already defaults to "decrease by".	Jeri Billiard <jbilliard>, 1/10/2011: Submitted by Karen Mason/NWK 4/22/11 CMB Approved

BUSINESS RELEASE 2.5

CR #	Defect Type	Status	Module	Detected in Release	Target Fix Version	Priority	Summary	Description	Comments
659	Defect	Open	Incident Issue	BR2.5	1.3.0.2	3-High	Line Cancellation Status to ROSS	If a line is in canceled status, ROSS sends a StatusRequest for that line, then ICBSR is sending StatusNFESRequestResp with no status line	Gomathi Subramanian <gsubramanian>, 12/21/2010: Sunjay need to talk to Jon Tuccio
672	Defect	New	Incident Transfer	BR2.5	1.3.0.2	2-Medium	Alert Closing - automatically for resource reassignment	When resource reassignments (incident transfers) are processed the alert is not automatically closed and removed from the alert panel and queue. This makes the user have to search through all the alerts again from the home page or alert queue to find the one that they just processed and manually close it. They are not able to close it after confirming the transfer and hitting the back button to the alert again.	
686	Defect	New	Incident Issue	BR2.5	1.3.0.2	3-High	ROSS Requests with NIRSC and other items in bundle	When requests are sent via the interface that contain both NIRSC, Communications and other items in the bundle the whole request is in the RADIO alert. This will cause a problem because NIRSC can only process issues for their items and the others need to be processed on a separate issue by the main cache. This needs to be explored as a bundling criteria that if this scenario happens that the interface will create two alerts/issues in ICBS.	
687	Defect	New	Incident Issue	BR2.5	1.3.0.2	3-High	ETD/ETA Information to ROSS	<p>Current Behavior: If the ICBS ETD/ETA fields are left blank by the ICBS user, ICBS is sending the Issue Creation Date and Time stamp for Mobilization ETD/ETA to ROSS when an ICBS users clicks 'Confirm Shipment.' If the ETD/ETA have been populated by the ICBS user, then ICBS is sending the user-entered values for Mobilization ETD/Mobilization ETA to ROSS.</p> <p>An ICBS CR will be created to change this to the following New Behavior: If the ICBS ETD/ETA fields are left blank by the ICBS user, ICBS is sending the Confirm Shipment Date and Time stamp for Mobilization ETD/ETA to ROSS when an ICBS users clicks 'Confirm Shipment.' If the ETD/ETA have been populated by the ICBS user, then ICBS will send the user-entered values for Mobilization ETD/Mobilization ETA to ROSS.</p>	
691	Defect	New	UI	BR2.5	1.3.0.2	4-Very High	Alert Permissions - Master Config	Users are unable to access the alerts by selecting the checkbox and clicking on view details. The permission needs to be allowed for all user groups	

BUSINESS RELEASE 2.5

700	Enhancement	New	Incident Issue	BR2.5	1.3.0.2	2-Medium	Draft Order/Issue Report - ROSS Initiated	<p>It would be beneficial to print the draft order as it is sent to us from dispatch through ROSS. Past practice has been to indicate on a hard copy of the order changes in quantities, comparable item substitutions, consolidation of items both when items have been duplicated and or when a comparable substitute has been indicated, commercially available sources (for comment section), reorder info (for comments), brand identification for picking, etc.</p> <p>We may not always be able to get dispatch to send us a copy and they have already indicated they don't really want to, even though that's what they used to do anyway.</p> <p>Justification: All the reason stated above plus as official documentation to the incident file.</p> <p>Effects or impacts of not implementing this change: It will be difficult to note all of this information for the supply tech to process the issue</p> <p>When an order is forwarded that has only one item there is not currently a way for the sending cache to print an issue or draft order to send to the other cache as</p>	<p>Jeri Billiard <jbilliard>, 3/3/2011: Submitted by Eve Ponder/NWK</p> <p>4/22/11 CMB Approved CMB also asked for another sort option for "Item Description" to be added to sort parameters. Jeri Billiard reported that since this is a change to Cognos Reports, it can be implemented right away, and CMB agreed to have it done ASAP.</p>
702	Enhancement	New	Incident Tr	BR2.5	1.3.0.2	3-High	Resource Reassignment - Completed	<p>When a resource reassignment transaction is completed the alert does not automatically close. This needs to function like a incident issue - that once the transaction has successfully been processed the alert is closed automatically so the user does not have to manually close it.</p>	<p>4/22/11 CMB Approved</p>
703	Enhancement	New	Incident Tr	BR2.5	1.3.0.2	3-High	Resource Reassignment - Alert Queue	<p>The alerts for resource reassignments are presently displayed in the Radio Incident Success queue. They should be in the Radio Issue Success Queue or create another queue just for Radio Reassignments.</p>	<p>4/22/11 CMB Approved to be added to "</p>
710	Enhancement	New	Incident	BR2.5	1.3.0.2	3-High	Update Incident Notification	<p>Currently when an update incident notification is sent to ICBS we are replacing the existing information in ICBS with the new information and not saving the old information. This makes it difficult for the ICBS user to determine what needs to be changed and if the information that was originally defined was data entering incorrectly etc. ICBS needs to store all the information and mark what is new - for example Incident CO-PSF-000010 has a primary financial code of P2HG56 override 0354 and has been defined in ICBS and has transactions processed against it. ICBS receives an update incident notification changing the primary financial code to P2HG43 override 0354. What the ICBS user should see in the incident details is both financial codes with P2HG56 marked as 'false' and P2HC43 marked as 'true'.</p>	<p>4/22/11 CMB Approved</p>
714	Enhancement	New	Database	BR2.5	1.3.0.2	2-Medium	Interface Outbound Message	<p>Capture the ICBS user name on any outbound messages from ICBS to ROSS so that it can be visible in the alert detail.</p>	<p>4/22/11 CMB Approved</p>

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715	Enhancement	New	Incident/Other Issues	BR2.5	1.3.0.2	2-Medium	Shipment Details- ETA/ETD	Validate the values entered in the ETA/ETD so that if the ETD is prior to the ETA an error will display and prevent the user from saving or confirming the issue. Example: ETA = 1300 ETD = 1500 Interface Alert: Mobilization ETA must be on or after the Mobilization ETD	4/22/11 CMB Approved
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